

Switching Multi Factor Authentication Options (MFA) - Aftermarket

18 Emil Ghiurau Wed, Nov 20, 2019 [wiTECH 2.0 Public Articles - Aftermarket](#) 0 2501

If users want to switch their MFA (multi-factor-authentication) on their own the following steps must be followed:

1. Login to wiTECH 2 with Okta user name and password
2. Enter the current authentication method (phone, etc.)
 1. Note: If users no longer have access to the old phone they will have to contact wiTECH Support to Reset their MFA (multifactor authenticator)
3. Once logged in, go to page <https://fcawitech.okta.com/app/UserHome>
4. Navigate to **Settings** (top right corner under user name)
5. Select **Edit Profile**
6. Under **Extra Verification**, you should have the option to select which verification you will like to set up.
 1. Google Authenticator/Okta Verify have the phone you would like to set up in order to configure it

Online URL:

<https://kb-re.am.fcawitech.com/article/switching-multi-factor-authentication-options-mfa-aftermarket-18.html>